

TECHNICIAN MANAGEMENT SERVICES

Do you have a project that requires specialised technicians?

Fed up with all the back office administration work?

HTS will do it for you, with our national technician base and our Work Management team.

Highlights

- Comprehensive Technician Management
- 650+ Technicians Available Nationally
- Highest OH&S and Quality Standards
- Responsible for +750,000 installations
- Streamlined & Efficient Work Management

Our Work Management System

- Automated Work Order Management
- Technician Availability
- Forecast Management
- Tracks & Reports Stock & Inventory
- Finance Management & RCTI's
- Technicians Ranked by Quality of Work
- Can Integrate with Other Systems
- Daily Reporting & Dashboards
- In Field Technician Mobile App & Portal
- In-House built & Developed
- Australian Owned & Operated

Why Your Company Needs Us

Skilled Technicians

Available nationally for any project you may have. We manage all the technicians for you.

Automated Work Management System

Handles your work order from end to end. Includes all Work Management functions such as; scheduling, assigning work, logistics & E commerce, finance & IT.

Industry Leading

Recruitment & OH&S Quality Team ensure only the highest standard of technicians will be working on your project.

Inhouse Software

Our technicians App links to our internal system in real time so our Work Management Centre can monitor & ensure safety standards are being followed.

Work Management Centre

Always available to assist, monitor & manage all work orders & technicians while ensuring our service and work is up to your standards.

ASX Listed Company

Have an ASX listed company working for you! HTS is a recognised leader in technology, distribution & installations.

What HTS Provides

● Experienced Staff & Technicians

We have a wide range of experienced & engaged staff working on large scale national infrastructure projects, through to small bespoke projects. Our team are highly engaged with our customers, clients & technicians. We ensure our national coverage of technicians have the right training & accreditations to perform the work required at the highest standards.

● Our Performance

With our high performing team & result driven workflows ensuring we get it right first time, Hills are recognised as the leading Delivery Partner in the roll out of the NBN Fixed Wireless platform across Australia.

● Automated End to End Work Order Management

Our sophisticated inhouse systems automate your work order from order receipt through to scheduling, routing, pre-calling customers, on the day appointment management, logistics, financials & document collection. This is backed by our mobile app which guides our technicians through each job to produce the correct result.

● Full Back Office Support & Work Management Centre

We are always here to support you, whenever you need assistance. Our internal staff cover recruitment, onboarding & training of new technicians, supply chain & logistics functions, all finance, an internal IT Development team & an experienced Work Management Centre team.

● Zero Harm Safety Culture - Safety is our Priority

Our safety culture is the number one priority for all staff & workers at Hills Technical Services. We take pride in our strict mandatory WHS processes & procedures where compliance is ensured & captured through our mobile application.



Contact Hills Technical Services now on [✉ enquiries.hts@hills.com.au](mailto:enquiries.hts@hills.com.au) to learn more about how we can assist your company.