

HTS INDUSTRY LEADING SAFETY CULTURE

HTS takes pride in our industry leading safety culture, processes & procedures!

How HTS Achieve Their Industry Leading Safety Culture?

People & Technicians

- Leadership, Engagement & Ownership
- Understand Responsibilities
- Consultations & Communication
- Inform, Train, Competence & Supervision
- Ensure Fitness for Work

Processes & Procedures

- Identify, Assess & Control Risks
- Work Conditions
- Incident & Injury Management
- Keep Records, Replace Record Keeping
- Monitor, Review & Continuous Improvement

Working Days Without a LTI

HTS Office: +1 870 Working Days

HTS Technicians: +1190 Working Days

What Drives our Technicians?

Journey App

Step by Step job instructions for our technicians to follow as they are completing work.

Pre-Starts & JSA's

Safety Pre-Starts & Job Safety Analysis (JSA's) must be completed before commencing work on any job. Which is completed & captured through our Journey app.

SWMS

Clear & precise Safe Work Method Statements (SWMS) for every type of work completed.

Inhouse Software

Our technicians Journey App links to our internal system OBOB in real time so our Work Management Centre can monitor & ensure safety standards are being followed.

Work Management Centre

Always available to assist, monitor & manage all work orders & sub-contractors while ensuring our service and work is up to our client/customers standards.

Bulletins

Fortnightly safety bulletins sent to our technicians, including HSE alerts & safety notices.

What HTS Provides

- **Experienced Staff & Technicians**

We have a wide range of experienced & engaged staff working on large scale national infrastructure projects, through to small bespoke projects. Our team are highly engaged with our customers, clients & technicians. We ensure our national coverage of technicians have the right training & accreditations to perform the work required at the highest standards.

- **Our Performance**

With our high performing team & result driven workflows ensuring we get it right first time, Hills are recognised as the leading Delivery Partner in the roll out of the NBN Fixed Wireless platform across Australia.

- **Automated End to End Work Order Management**

Our sophisticated inhouse systems automate your work order from order receipt through to scheduling, routing, pre-calling customers, on the day appointment management, logistics, financials & document collection. This is backed by our mobile app which guides our technicians through each job to produce the correct result.

- **Full Back Office Support & Work Management Centre**

We are always here to support you, whenever you need. Our internal staff cover recruitment, onboarding & training of new technicians, supply chain & logistics functions, all finance, an internal IT Development team & an experienced Work Management Centre team.

- **Zero Harm Safety Culture - Safety is our Priority**

Our safety culture is the number one priority for all staff & workers at Hills Technical Services. We take pride in our strict mandatory WHS processes & procedures where compliance is ensured & captured through our mobile application.



What HTS Offers Their Customers

Onboard any required technician workforce and ensure all relevant qualifications are up to date and technician is compliant to work on project.

Our work management centre will manage & monitor all technicians & work orders daily.

HTS take care of all the technician management & administration work while ensuring all work is completed within the customer/client's requirements.

Daily Reporting & updates back to the customer/client to ensure a clear line of communication.